

Frequently asked questions about the Bathing Cushion bath lift

Q. How can I prolong the life of my Bathing Cushion?

A. We recommend that you regularly clean the Bathing Cushion after use. This can be done using any domestic bath cleaner. To assist the drying of the Bathing Cushion you should leave it fully inflated with the compressor switched off. DO NOT use hot air to dry.

Q. What is the best way to transfer onto the Bathing Cushion?

A. When transferring onto the Bathing Cushion, please ensure that you sit well back on the seat before lowering into the bath.

Q. When deflating my Bathing Cushion, there is sometimes a release of air and it deflates very slowly.

A. This is normal when there is no weight upon the inflatable Bathing Cushion.

Q. How should I remove the Bathing Cushion from the bath?

A. Place your fingertips underneath the back two suckers and lift. Slide a towel under the back suckers to stop them re-adhering and repeat for the front two. The Bathing Cushion should then be free to lift out of the bath.

Q. Can bath oils and oil based products be used with my Bathing Cushion?

A. Yes, but we would recommend that you thoroughly clean the Bathing Cushion after use.

Q. How many baths can I get out of 1 charge?

A. The amount of baths can vary on a number of factors; how much the user or users weight, how old the batteries are and most importantly, how well the batteries have been maintained and charged since purchase. We recommend that batteries are left on charge when not in use. Not only will this mean they are always ready to give enough power for several baths, it will also keep the batteries in optimum condition for a longer life.

Q. My bath is narrow will the Bathing Cushion too wide for it?

A. Due to the inflatable nature of the Bathing Cushion it lends itself well to narrow baths. It will only take up the width that the bath allows it to, and the low pressure Airflo with double safety features cannot allow the Bathing Cushion to inflate with enough pressure to cause damage to baths. A narrow bath will provide even greater stability when using the product. As the Bathing Cushion deflates to 'almost flat' it is also very suitable for short baths.

Q. Do I leave the Bathing Cushion inflated after I use it?

A. We advise that if possible you leave the Bathing Cushion inflated after you have finished bathing. It will go down itself after 60 to 90 minutes, in which time it will have had a chance to dry off before being removed and stored. You may of course dry the product with a towel if you need to remove and store it immediately. We also advise the product is cleaned properly once a week, or more often if you are using bath oils. Cleaning instructions are included in the User Manual.

General FAQs

Q. How often would you recommend that I have my equipment serviced?

A. Once every twelve months, as this would ensure that a certain standard of maintenance is kept and any adjustment or rectification can be done without loss of usage by the user.

Q. Can I take my product on holiday?

A. Yes, all our equipment is portable and is suitable for use throughout the world. Use your normal travel plug.